

PA 211 Adaptable Response

What is 211?

PA 211 offers free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more; 24/7/365.

Get Help:



Dial 211



Text your Zip Code to 898-211



Visit pa211.org

PA 211 Adapts and Responds in Disaster & Widespread Need:

211 Responds In Disaster:



National Response Network:

211 has helped provide support to states across the US in times of natural disasters such as flooding, hurricanes, & wildfires, and during times of crisis such as 9/11, and the COVID-19 pandemic.

PA 211 Takes Action:



Launching Texting Campaigns:

to share accurate & immediate information in times of crisis, such as COVID-19 and government shutdowns.

PA 211 is Local:



Partnered with Local VOAD

and emergency management agencies to respond to highly local crises.



Benefits of PA 211

Connects Pennsylvanians in need to government and private non-profit health and human services in their communities.

Provides assistance to communities in time of disaster, allowing 911 to work primarily with first responders.

Connects volunteers and donors with organizations who can leverage these resources to meet the needs of the community.

Service available statewide: 24/7/365

Introducing PA 211 Counts

PA 211 Counts is a real-time tracker of the community-specific needs Pennsylvanians are seeking resources for. PA 211 Counts provides searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, district, county and region to see what needs and resources your community is asking for. Visit pa.211counts.org for the requests from your community.



PA 211 remains dependable, adaptable, and up to date in times of economic uncertainty. PA 211 is a resource for all Pennsylvanians who are struggling. Please vote to include funding for Pennsylvania 211 in this year's state and stimulus budget decisions.

Phil Falvo
Director of Public Policy
United Way of Pennsylvania
(717) 238-7365 x 203
phil@uwp.org

Kristen Rotz
President, United Way of Pennsylvania
Executive Director, PA 211
(717) 238-7365 x 201
krotz@uwp.org

Rebecca O'Shea
Advocacy Coordinator
United Way of Pennsylvania
(717) 238-7365 x 204
roshea@uwp.org